DURABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT	*Television*

Date of calculation	06/01/2025
Producer's or importer's name or trademark	Xiaomi Technology
Producer or importer adress	Prinses Beatrixlaan 582, 2595BM, The Hague, The Netherlands
Producer's or importer's model identifier	A 32" 2025

	Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Intermediate calculation
Reliability	CRITERION 1: RESISTANCE TO STRESS AND/OR WEAR	1.1 Resistance to external stress	10,0	0,05	4,8
		1.2 Wear resistance	9,5	0,45	
	CRITERION 2: MAINTENANCE AND SERVICING	2.1 Maintenance (including software)	4,5	0,24	1,3
		2.2 Servicing	1,3	0,16	
	CRITERION 3: GUARANTEE AND CONTINUOUS IMPROVEMENT	3.1 Commercial guarantee of durability	0	0,075	0,3
		3.2 Implementation of a continuous improvement process	10,0	0,025	
		Reliability grade out of 10			**6,3**
Reparability	CRITERION 4 : DOCUMENTATION	4.1 Commitment on the availability over time (without charge) of the technical documentation and the other documentation related to user and maintenance instructions	8,6	0,2	2,2
		4.2 Consumer support for diagnosis and repair	10,0	0,05	
	CRITERION 5 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS	5.1 Ease of disassembly parts from List 2*	6,7	0,13	2,0
		5.2 Necessary tools (List 2)	10,0	0,06	
		5.3 Fasteners characteristics parts from List 1** and List 2	9,5	0,06	
	CRITERION 6 : AVAILABILITY OF SPARE PARTS	6.1 Availability over time parts from List 2	0	0,13	0,5
		6.2 Availability over time parts from List 1	0	0,06	
		6.3 Delivery time parts from List 2	7,5	0,03	
		6.4 Delivery time parts from List 1	10,0	0,03	
	CRITERION 7 : PRICE OF SPARE PARTS	7. Ratio between price of parts from list 2 to the price of the product	9,0	0,25	2,3
		Reparability grade out of 10			**7,0**
		Index score out of 10			**6,7**